

# Bradford White Limited Warranty for: Residential Gas Boilers

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first. Date of manufacture can be determined by the serial number.

**FIRST YEAR – LIMITED WARRANTY:** Bradford White warrants that all parts of residential gas products (including the circulating pump when furnished by Bradford White) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective in manufacture, Bradford White will provide replacement of such defective parts.

**SECOND THROUGH TENTH YEAR – NON-PRORATED LIMITED PARTS WARRANTY FOR PRIMARY HEAT EXCHANGER AND STORAGE TANK:** Bradford White warrants the heat exchanger and integral storage tank to be free from defects in material and workmanship for ten years.

**ELEVENTH THROUGH TWENTIETH YEAR – PRORATED LIMITED PARTS WARRANTY FOR PRIMARY HEAT EXCHANGER:** The primary heat exchanger is covered by Bradford White's Prorated Limited Warranty for defects in materials and workmanship from the Eleventh through Twentieth year, at a cost to the consumer equal to the percentage of the retail list price, at the time the warranty claim is made, as indicated below:

Years:	<u>11-13</u>	<u>14-17</u>	<u>18-20</u>
Percentage Paid by Customer:	50%	70%	90%

#### EXCLUSIONS:

The liability of Bradford White shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the alleged defective part, transportation to or from the factory, and any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the boiler in accordance with our published Installation, Operation and Maintenance Manual or Users Information Manual provided with the product;
2. The workmanship of any installer of Bradford White' boilers;
3. Abuse, alteration, accident, fire, flood, negligence or acts of God;
4. Sediment or lime buildup, freezing, or other conditions which cause inadequate water circulation;
5. High velocity water flow in excess of published heat exchanger design rates;
6. Use of non-factory authorized parts or accessories in conjunction with the boiler;
7. Components that are part of the heating system, but not furnished by Bradford White as part of the boiler;
8. Failure to eliminate air from or replenish water in, the connected water system;
9. Chemical contamination of combustion air or improper use of chemical additives to water;
10. Operating the equipment at inlet and outlet water temperature differentials exceeding 150°F;
11. Operating equipment at temperatures in excess of 230°F.

#### LIMITATION OF LIABILITY:

This is the only warranty given by Bradford White. No one is authorized to make any other warranties on Bradford White' behalf. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. Bradford White EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and by province.

#### WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler was purchased for instructions regarding the claim. All alleged defective part(s) must be returned through trade channels and replacement part(s) will, if warranty conditions are met, be provided by Bradford White through the wholesaler.

This Warranty is extended to the first retail purchaser of the boiler or water heater and only to a boiler or water heater that has not been moved from its original installation site.

If there are any questions about coverage of this warranty, please contact Bradford White at the address shown below.



445 Eagle Drive  
Middleville, MI 49333  
Phone: (800) 531-2111  
Fax: (800) 795-1089

[www.BradfordWhite.com](http://www.BradfordWhite.com)

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