

GE Hybrid Water Heater Warranty.

GEAppliances.com



All warranty service provided by our Authorized Servicer Network. To schedule service, call 888.4GE.HEWH (888.443.4394). Please have serial number and model number available when calling for service.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

For The Period Of: We Will Replace:

One Year
From the date of the original purchase
Any part of the Hybrid Water Heater which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE will also provide, **free of charge**, all labor and related service to replace the defective part.

Second through Tenth Year
From the date of the original purchase
Any part of the Hybrid Water Heater which fails due to a defect in materials or workmanship. During this **limited ten-year parts warranty**, labor is not included.

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, altered, used commercially or used for other than the intended purpose.
- Use of this product where water is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, lightning, fire, flood or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance, its installation or repair.
- Product not accessible to provide required service.
- If product removed from original installation location.
- Damages, malfunctions or failure caused by the use of unapproved parts or components.
- Damages, malfunctions or failure caused by operating the heat pump water heater with the anode rod removed.
- Damages, malfunctions or failure resulting from operating the heat pump with an empty or partially empty tank.
- Damages, malfunctions or failure caused by subjecting the tank to pressure greater than those shown on the rating label.
- Damages, malfunctions or failure caused by operating the heat pump water heater with electrical voltage exceeding those shown on the rating label.
- Water heater failure due to the water heater being operated in a corrosive atmosphere.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company, Louisville, KY 40225

Safety
Instructions

Operating
Instructions

Care and
Cleaning

Installation
Instructions

Troubleshooting
Tips

Consumer
Support